STROKE SOCIETY OF THE PHILIPPINES AND WORLD STROKE ORGANIZATION STROKE CENTER CERTIFICATION PROGRAM

"Strengthening the Nation Through Certified Excellence in Stroke Care."

SSP-WSO Essential Stroke Center Certification

STROKE SOCIETY OF THE PHILIPPINES + WORLD STROKE ORGANIZATION
Stroke Center Certification Protocol — Process Flow

PROCESS STAGES — Certifying Bodies: SSP (Co-Issuer) + World Stroke Organization (Primary)

PREREQUISITES Active Tier 1B certification · BEST-PH Level I & II completed · Min. 4 months continuous registry data
Certification fee: USD 1,000 (Philippines — lower-middle income per World Bank 2025)

STAGE 1 Hospital Inquiry and Pre-Application Consultation — Weeks 1–2

CSC readiness consultation · WSO portal self-assessment initiated
Hospital begins WSO self-assessment (91 questions) at world-stroke.org/stroke-center-certification
CSC provides written feedback within 5 working days · Tier 2 readiness confirmed in writing

STAGE 2 Formal Application Submission and Intake — Weeks 2–4

WSO Portal Application
world-stroke.org/stroke-center-certification
Complete WSO self-assessment (91 Qs)
Upload all required documents
Submit KPI data (≥4 months)

Notify SSP Simultaneously
Email: certifications.ssp@gmail.com
Letter of Intent + Attestation Letter
WSO application reference number
Proof of USD 1,000 fee payment

SSP Secretariat: log in Tracker · route to CSC · CSC coordinates with WSO Officer throughout Tier 2 review

STAGE 3 Chapter Stroke Champion Preliminary Assessment — 20 working days

CSC reviews 7 KEs + WSO self-assessment criteria
Document completeness and KPI data quality assessed · Coordinate findings with WSO Officer
CSC Preliminary Assessment Report (SSP-CERT-CSC-01) submitted to SSP Committee

RATING DECISION GATE
A / B — proceed · C — 60-day BEST-PH remediation · D — 12-month deferral

STAGE 4 SSP Committee + WSO Formal Review (Parallel) — 15 working days

SSP Committee Review
· Endorse or amend CSC rating
· Quorum: 3 Committee members
· Confirm site visit; assign SRT

WSO Review (Portal)
· WSO reviews portal submission
· KPI data validated
· WSO assessor assigned

STAGE 5 Site Visit — 4–6 weeks (includes WSO coordination)

Site Review Team (SRT)
· Lead: SSP Committee Representative
· Chapter Stroke Champion
· BEST-PH Faculty Member
· WSO-Appointed Assessor
(may be virtual for Tier 2)

Full-Day Visit Agenda
08:00 Opening meeting | 08:30 Document review
10:00 Facility tour: Sections A–F (KEs) + G–R (WSO criteria)
11:30 Staff interviews · NIHSS · credential check
13:30 Case tracer | 15:00 KPI dashboard review
16:00 SRT deliberation | 17:00 Exit briefing to hospital leadership

STAGE 6 Certification Decision and Issuance — 15 working days post-visit

Certified — Essential Stroke Center
Digital SSP + WSO joint certificate issued
Hospital listed on SSP website + WSO registry
Validity: 3 years · Annual KPI upload required

Conditional / Not Certified
Conditions resolved within 90 days
Or: written remediation plan issued
Appeals: within 60 days to SSP or WSO

STAGE 7 Post-Certification Monitoring (ongoing throughout 3-year validity)

Ongoing obligations
SSP Stroke App update — 4th week of every month
Annual KPI data upload via WSO portal (world-stroke.org/stroke-center-certification) · mandatory for validity
WSO Angels Award (or equivalent) required every 2 years · WSO may audit or suspend for non-compliance

WSO QUALITY INDICATORS — TIER 2 (KPI 1 TO 13, min. 4 months data pre-visit)

Time and Process
1. Door-to-needle ≤60 min / ≥50% cases
2. Stroke unit admission ≥90%
3. Swallowing assess. before feeding ≥90%
4. IV thrombolysis rate ≥15%
5. Symptomatic hemorrhage post-reperfusion ≤5%
6. Door-to-BP-lowering in ICH ≤60 min
7. Door-to-reversal agent (anticoag.) ≤60 min

Secondary Prevention and Safety
8. Non-cardioembolic AIS on antithrombotic ≥90%
9. AIS with AF on anticoagulant at discharge ≥90%
10. All stroke on BP-lowering at discharge ≥80%
11. Serious complications (pneumonia, PE, fall) ≤10
12. In-hospital mortality ≤10%
13. Physiotherapy assessment within 48h ≥80%

Infrastructure Required
· ED available 24h/7 days
· CT brain 24/7 · Labs 24/7
· IV thrombolysis 24/7
· Dedicated stroke unit
· Neurologist with stroke expertise
· Physiotherapist
· Stroke Director + Nurse Coordinator